

July 13, 2017

Mayer &

To the attention of City of Fort Saskatchewan City Councillors:

JUL 13 2017

Leg. Services

Hand delivered

RE: Tax account 4184000, 462 Riverpark Drive, Fort Saskatchewan

I have been told that I need to write to you to ask for forgiveness of the late charges against us for late payment of our taxes on 462 Riverpark Drive address.

I have a severe mineral deficiency which if you search in Wikipedia, it will tell you may include symptoms of confusion, and poor memory. My problems and symptoms are severe enough that I can no longer work and it is not a curable condition.

We have two properties and as usual when the tax notices were received, I wrote postdated cheques and my husband dropped them off at the City office for both locations May 29, 2017– Broomfield in the amount of \$2141.82 and Riverpark in the amount of \$4557.42. At the same time I set up in my bank account an automatic transfer of funds for the day before the cheque is dated (the funds were automatically transferred on June 28, 2017 for \$6700.00 which you can see adds to within cents of the amount owing for both my tax bills.

This was all looked after over a month prior to the taxes being due.

On June 21, 2017 a close member of the family passed away, my husband's uncle whom he was named after. Near the end of June, I looked in my bank account and saw that there was a very large sum of money in my chequing account and I checked to see what bills I had set up for automatic payments, and figured that I had made a mistake in putting extra money in the account to pay everything and on June 29, 2017 transferred \$6000 right back out of my bank account which is the reason that the Riverpark tax payment didn't go through. I didn't notice this until July 11, 2017 as we were away in BC at the funeral. When I returned and saw that my bank account was in a MINUS balance which never ever ever occurs, I began to review the account and realized what had happened. I immediately called the bank to transfer money and took steps to ensure that the money was paid to the city immediately.

So here are my reasons that I believe you should allow us a break from this additional billing charge on our taxes:

1. I had made all the right steps to ensure that the taxes were paid on time as evidenced by dropping a cheque off a month early, transferring the funds etc.
2. Once I realized what happened, I immediately took steps to correct my error rather than have the city have to chase me down.
3. I have a medical issue which creates problems with confusion and memory at the best of times but with the recent death in the family, it added additional trauma and stress that I think impacted this situation.
4. If you review our account both taxes and utilities for both residences, you will see that our payment history is immaculate. We have consistently for over our entire lifetimes held a credit rating well over 800.
5. I am including a copy of the brochure from the church to confirm my story above and also the details from my bank account showing the transfers of payment just as I have mentioned and clearly showing we had the funds and fully had the intention to pay.

6. I am willing to get a letter from my physician, Dr Linda Carter outlining my condition if that is deemed necessary for you to further understand the situation.
7. Also of note, my bank has reversed the NSF charges they had originally applied – they have done this because I explained what happened to them, have a long history with them, and they know I always keep my accounts in order.
8. We are good long term citizens of this city!

I can't begin to tell you how defeated I feel that my mental situation could cost us such a huge financial blow – I sincerely hope that you can see that this is clearly a case for forgiveness.

Thank you,
Nancy Scott
Donald Scott (husband)