

CITY OF FORT SASKATCHEWAN

Water Billing System External Assessment Report

Purpose:

For KPMG to present the results of the external assessment of the City's water billing system.

Background:

On November 24, 2015, Council approved a motion authorizing the City Manager to engage an independent external consultant to conduct an external assessment of the City of Fort Saskatchewan's water billing system.

The scope of the work was to include an analysis of the City's water billing system including data, analytics, equipment, water consumption, software and processes. The consultant was to provide a report back to Council with its findings, recommendations and potential process improvements.

In December 2015, KPMG was engaged to conduct an assessment of the City's water billing systems and present a report back to Council in the spring of 2016.

Attached is KPMG's final report which provides details of the scope of the work performed, the results of independent tests done on the City's water billing controls and processes, and related recommendations.

Representatives of KPMG will be presenting the findings to Council at the Council Meeting.

Attachment:

Water Metering & Consumption Process & Controls Assessment – KPMG

Prepared by:	Jeremy Emann Chief Financial Officer	Date: April 26, 2016
Approved by:	Kelly Kloss City Manager	Date: May 4, 2016
Submitted to:	City Council	Date: May 10, 2016